

DEPT OF NUCLEAR TECHNOLOGY
CHULALONGKORN UNIVERSITY

Presentation - 7

“ QUALITY in CONSTRUCTION “

George Wieckowski
Operations Quality Corp.

Nov. 1996

OBJECTIVES of PRESENTATION

This presentation will discuss

the following topics :

- ◆ Organization**
- ◆ Planning**
- ◆ Key elements of Quality Program**
- ◆ Safety and security**
- ◆ Performance of work**
- ◆ Turn-over to Commissioning**
- ◆ Assessment**

ACTIVITIES of PERFORMANCE GROUP

- ◆ **Planning of work**
 - **Detailed work assignments**
 - **Develop work schedules**

- ◆ **Enforce safety, security and fire protection regulations**

- ◆ **Administer contracts**

- ◆ **Control quality of work**

- ◆ **Train trades personnel**

- ◆ **Purchase construction materials and equipment**

- ◆ **Control special processes**

- ◆ **Set-up fabrication facilities**

ACTIVITIES of OVERSIGHT GROUP
(Resident Engineer)

- ◆ **Verification of work**
 - **Daily oversight of performance**
 - **Approval of completed work**

- ◆ **Interface with Design**
 - **Assess/authorize departures from design**

- ◆ **Review/approve construction procedures**

- ◆ **Review/approve test results**

- ◆ **Confirm record keeping**

- ◆ **Assess implementation of Quality and Safety programs**

KEY OUTPUTS of CONSTRUCTION

ORGANIZATION

- ◆ **Delivery of a product (structure) within the specified budget and time objectives**
- ◆ **Assurance of meeting the Quality requirements as specified by the Design Authority**
- ◆ **Meeting the overall corporate and national objectives with respect to personnel safety and environmental considerations**

PRINCIPAL ACTIVITIES

of Supervisory Personnel

- ◆ **Control and supervision of tradesmen**
- ◆ **Setting up contractors at the site**
- ◆ **Establishing safe working conditions and ensuring compliance**
- ◆ **Planning and monitoring progress of work**
- ◆ **Ensuring that work is executed in accordance with design specification**
- ◆ **Arranging for hand-over of completed work**

PLANNING HIGHLIGHTS

- ◆ **Review of design specifications and codes**
- ◆ **Preparation of schedules**
 - sequencing of work
 - fabrication
 - inspections and tests
- ◆ **Ensuring material availability consistent with schedules**
- ◆ **Ensuring trained personnel available**
- ◆ **Inclusion of Quality requirements in plans**

PLANNING -

WORK BREAKDOWN TECHNIQUE

- ◆ **Divide work by hierarchical order of importance and magnitude**
- ◆ **Divide work into discreet, manageable work units**
 - **product oriented**
- ◆ **Determine expected duration and resource allocation**
- ◆ **Clearly assign responsibility**
- ◆ **Specify cooperating groups and sequencing of work**
- ◆ **Define the desired outcome (product)**

QUALITY PROGRAM -

CHANGE CONTROL

**Changes to scope affect project definition
within scope affect project development**

Changes must be :

- ◆ **Based on NEEDS not WANTS**
- ◆ **Controlled by a procedure**
- ◆ **Documented, approved, authorized**
- ◆ **Impact of change must be :**
 - **evaluated re :**
 - ✦ **cost**
 - ✦ **schedule**
- ◆ **Plans and documentation updated**
- ◆ **Changes are very costly - should be avoided,**

HIGHLIGHTS of QUALITY PROGRAM

Interfacing :

- ◆ **Construction organization interfaces with :**
 - **Design**
 - **Contractors**
 - **Commissioning and Operations**
 - **Regulatory Authority (Government)**
 - **Workers' representatives**

Feedback of information to:

- ◆ **Design Department :**
 - **optimize design and constructibility**

- ◆ **Other construction Departments:**
 - **learn from experience**
 - **transfer construction knowledge**
 - **improve planning**
 - **improve installation processes and controls**

HIGHLIGHTS of SAFETY PROGRAM

- ◆ **Management commitment and example**
- ◆ **Setting standards and objectives :**
 - safer at work than not at work
- ◆ **Measuring performance**
 - classification and frequency of injuries
- ◆ **Investigation and analysis of accidents and “close calls”**
- ◆ **Identification of hazards**
 - eliminate, contain, minimize consequences
- ◆ **Training, indoctrination, education**

**There is no winning attitude,
there is only**

WINNING PERFORMANCE

CONTROL of SPECIAL PROCESSES

- ◆ **Piling, back-filling and compacting**
- ◆ **Concrete mixing and placement**
- ◆ **Welding**
- ◆ **Heat treatment**
- ◆ **Protective coatings**
- ◆ **Internal cleanliness of equipment**
- ◆ **Non-destructive examinations**

MATERIAL MANAGEMENT

◆ Receiving - inspect for :

- **damage**
- **availability of documentation**
- **cleanliness, coatings and preservatives maintained**

◆ Quarantine, if appropriate

◆ Storage

- **storage areas controlled and protected**
- **items marked and identified**

◆ Handling

- **avoidance of damage to equipment or finish**

◆ Issue

- **correct material for each job**
- **traceability of material maintained**

HIGHLIGHTS of CONTRACTING

- ◆ **Basis of selection**
- ◆ **Contract considerations**
- ◆ **Risk allocation**
- ◆ **Incentives**
- ◆ **Cooperation**
- ◆ **Long-term partnership**

avoid AMBIGUITIES

HOUSEKEEPING, CLEANLINESS and
MATERIAL CONDITION

Processes which ensure that :

- **facilities**
- **equipment**
- **work areas**
- **access routes**

are **KEPT in GOOD CONDITION**

WHY DOES HOUSEKEEPING MATTER ?

- ◆ **Creates a very visible indication of the accepted standard**
 - **will vary depending on culture**
 - **must be understood and visibly enforced**
 - **influences staff's pride and morale**

- ◆ **Contributes to safe working environment**

- ◆ **It is easier to keep site clean and tidy than dirty and untidy**

- ◆ **It's either getting better or worse**
 - **if there is not a program to improve, then housekeeping will decline**

EXAMPLE of “A GOOD STANDARD”

- ◆ **Cleanliness and order evident throughout site**
 - **no accumulations of debris and dust**

- ◆ **Portable equipment (ladders etc..) properly stored**

- ◆ **Work areas tidy**

- ◆ **Trash containers available and not overflowing**

- ◆ **Parts and material not laying about**

- ◆ **Combustibles properly contained and protected**

TURN-OVER -
CONSTRUCTION to COMMISSIONING

◆ **Review of documentation**

- **as-built drawings**
- **wiring diagrams**
- **alignment records**
- **calibration records**
- **protection settings**
- **test results**
- **equipment history records**
- **QA records(welding, NDT results)**

all SIGNED and VERIFIED

TURN-OVER - CONSTRUCTION **to COMMISSIONING**

◆ Inspection of Equipment

- **conformity to Design**
- **housekeeping**
- **fire protection**
- **special tools, spare parts**

◆ Operational requirements

- **prelim. operating instructions**
- **initial commissioning procedure**
- **prelim. training delivered**
- **operating routines in place**
- **jumpers identified**

TURN - OVER - CONSTRUCTION
to COMMISSIONING

◆ **Formal take -over**

- **turn-over meeting**
- **forms to be signed**
- **equipment to be tagged**
- **terminal points established**
- **list of outstanding items**